Origin Instruments Corporation Privacy Policy

Origin Instruments Corporation (OIC) understands that your privacy is important to you. We appreciate the trust you provide in how we collect and use the information we gather. This document explains OIC's practices in collecting and utilizing that information. **By using our web site and doing business with OIC, you acknowledge and accept our policies and business practices**.

Please note that Origin Instruments Corporation owns and operates several web and social media properties. In the process of interacting with one of these properties or transacting business with OIC you may be redirected to a third party site that is not controlled by or affiliated with OIC and in that case, that company's policies will apply.

Personal Information Collected

OIC may collect and use the following kinds of personal information:

- **Information You Provide Us** for the purpose of registering with our website including, but not limited to your name, mailing addresses, telephone numbers, email addresses, identification associated with social media and other communication methods.
- **Information You Provide Us** necessary to fulfil your request(s) for products and services.
- Information You Volunteer on one of our forums or social media sites.
- **Information about Transactions** carried out over this website including, but not limited to credit card and banking information.
- **Communication Services** information that you provide in order to receive regular communications from our website, social media or other communication methods.
- Any other information you may provide Origin Instruments Corporation.

Use of Personal Information

OIC may use your personal information to:

- administer its web properties;
- administer its social media properties;
- administer any other OIC communication service;
- personalize OIC communications for your use;
- enable your access to and use of our communication services;
- send products to you that you have purchased;
- supply services to you that you have purchased;
- send you statements and invoices;
- collect payments from you;
- communicate with you.

In addition to the disclosures reasonably necessary for the purposes identified above, Origin Instruments Corporation may disclose your personal information to the extent that it is required to do so by law, in connection with any legal proceedings or prospective legal proceedings, and in order to establish, exercise or defend its legal rights.

Use of Cookies

OIC will use cookies to communicate between your browser and our website in order to recognize you as an OIC customer.

Sharing Your Information

We do not sell your personal information to other businesses. We do not share your personal information with other businesses, except as required to fulfill your requests for products and services. We have a network of channel partners that resell and provide support to our customers. Where you initiate contact with or requests services by one of our channel partners we will share information as necessary to fulfil your request for products and services.

OIC resells products and services from third parties. In order to fulfil your request for one of our third party products or services OIC will share your information as necessary to fulfil your request.

User Agreement

If you choose to provide Origin Instruments Corporation with personal information, any dispute is subject to this privacy policy including limitations on damages and application of the laws of the state of Texas. If you have any concerns or questions regarding this privacy policy, please contact us with a thorough description and we will try to resolve the issue.

OIC may update this privacy policy by posting a new version on our website. You should check this page frequently to ensure you are familiar with any changes.

Contact OIC

If you have any questions about this privacy policy or OIC's treatment of your personal information, please write to: via email <u>support@orin.com</u> or by post to:

Origin Instruments Corporation 854 Greenview Drive Grand Prairie, Texas 75050-2438 USA